

PRIVATE LESSONS: SPECIAL NEEDS INFORMATION

Firstly and foremost, we would like to welcome you to Festina Lente. Set out below are some Guidelines that will assist to make your first visit to us more enjoyable:

- ◇ *We will require a letter from your G.P. to state that it is safe for the child/adult to partake in riding lessons in Festina Lente Riding School.*
- ◇ A Registration Form must be signed by a parent/guardian in advance of the lesson. On arrival, please ask for Clodagh or Jim and they will ensure you receive this form.
- ◇ We request that a parent/guardian read all the safety notices and ensure that the rider understands the safety rules. Please do not hesitate to ask for clarification should you be unsure.
- ◇ Please do not enter the Yellow Box area or the area which is roped off outside any of the Stable Doors. This area represents the horse's / pony's space and we must all respect this space.
- ◇ No jewellery allowed, remove all studs, rings, necklaces etc..
- ◇ Chewing gum or any other type of food should not be eaten while riding.
- ◇ If a rider wishes to bring a treat for the pony, it should be brought to the Feed Room and the pony will get it at feed time.

Riding Gear:

- ◇ We can provide hats (to correct standard) and boots if needed. Runners **MAY NOT** be worn as the rider's foot can too easily slip through the stirrup when the footwear does not have a heel.
- ◇ **NO JEANS** - trousers/leggings are suitable if jodhpurs are not available
- ◇ We have a small number of back protectors available for use by our clients
- ◇ Riding Gloves should be worn.

BOOKING / CANCELLATION POLICY:

- ◇ All lessons must be paid for in full in advance before the lesson or camp can be confirmed.
- ◇ A full refund in respect of a Private Lesson will be given if the cancellation is made **48 hours in advance**.
- ◇ A full refund in respect of a cancelled Pony Camp is given if the allocated camp can be offered to someone on the waiting list. In the event that the camp cannot be re-allocated, full payment will be forfeit if cancellation is less than one month in advance of camp.

We hope you enjoy.